SRU Housing New Students FAQ

How do I log into MyHousing?

1. Go to MyHousing https://reslife.sru.edu
2. For username type in your SRU user id (ex: abc1234)
3. Your SRU user id is the same as your email address (not including '@sru.edu').
4. Enter your password
5. If your password is expired or you don’t remember it if you reset it, please contact the Help Desk at 724.738.4357 to reset your password.

How can I pay my deposit?

1. Log into MyHousing https://reslife.sru.edu
2. Click on Housing Application
3. Make sure to choose Fall application
4. READ AGREEMENT CAREFULLY. You are signing a binding contract.
5. Check the two boxes below I Agree, then click 'Submit Housing Agreement'.
6. After you sign your housing agreement, you will be directed to pay your deposit by credit card or electronic check. Please COMPLETE the form to transmit your payment.

What does my deposit pay towards?

The $175 deposit is credited toward your housing cost for the spring semester of the academic year of the signed agreement. (If you are entering SRU as a new student or transfer student in the spring, there is no deposit.)

Can my parents do the housing process for me?

We strongly advise against parents completing any of the phases of the housing process for you. This is the same process you will need to do for the next few years and so it is best that you learn to do it for yourself. We cannot give out your information (your e-mail address and password) which makes the process complicated when you are not the one doing it. We feel it is important that as you start out on this new chapter of your life you begin to take initiatives for yourself. Sure, you should talk to your parents about costs and get their input, but really who knows what your preferences are more than you?

What is LLC (Living-Learning Community) and is it required?

Living-Learning Communities are optional and offer the opportunity for over 900 residence hall students to live with other students who share similar academic, career, or personal interests.

I am not in a Living-Learning Community (LLC) but my friend is, can I live with them?

Unfortunately, no. You cannot live with a friend who is in a LLC if you have not applied and been accepted to that same LLC. If you want to still live with him/her, you can apply for that LLC (through the MyHousing portal) and if accepted then request that person as a roommate.

Can I change my roommate preference?

Yes. You may log into the MyHousing portal and update your roommate preference, if you have not been assigned a room or roommate yet. If you have already been assigned, you may email mimi.campbell@sru.edu and tell her your intended roommate’s name.
My roommate preference’s name is not showing on the drop down list. What do I do?

This means your intended roommate has not completed their online housing process yet or has been assigned to a room already. You should contact them and ask them to complete it quickly so it does not hold up your housing assignment. If he or she has been assigned to a room already, you and your intended roommate must email mimi.campbell@sru.edu and let her know that you want to room together. Roommate requests must be mutual.

What if I get a room assignment before my intended roommate turns in their housing agreement?

We can remove you from your assignment and wait for your roommate’s agreement and deposit. Once we have both we can reassign you together, but cannot guarantee it will be in the same building, or room type as what you had.

Are all the residence halls co-ed?

Yes, all residence hall floors are now co-ed which started in Fall 2008. Single gender floor sections are available in both the residential suites and traditional halls. (NOT co-ed within rooms/suites).

What if I have a disability that requires a specific room type or location?

If you have special circumstances that require attention you need to contact the Office Disability Services at 724-7384877. We rely on that office to maintain and keep records and information on special needs.

How can I view my room assignment?

You may view (and confirm) your housing assignment and room style by logging into your MyHousing portal. Your intended roommate(s) will also be listed along with their SRU email address.

Questions?

Contact Mimi Campbell at mimi.campbell@sru.edu or phone the Housing & Residence Life Office at 724-738-2082.