This guide is intended to be a source of general information and setting to assist end users in the setup and configuration of smartphones and other mobile devices, so that they can connect to the systems at SRU. SRU’s email service is based on a Microsoft Exchange Server platform; therefore we recommend using devices equipped with MS Active-Sync to access the system.

**General configuration information**

It is extremely important to have the following pieces of information ready in order to successfully configure your Active-Sync enabled device:

- **Server:** rockmail.sru.edu
- **Domain:** SRUNET
- **Username:**
  - employees: Your SRU email address (firstname.lastname@sru.edu)
  - students: Your SRU email address (abc1234@sru.edu)
- **Password:** Your current network/email password

The SRU Exchange server uses secure link to encrypt email that is sent to your phone. You must therefore enable Secure Connection (SSL) on Port 443 on your smartphone.

For additional information including roaming and using your smartphone out of the US, please contact your cellular service provider.

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