NEW SRU ACCOUNT SETUP:

The following instructions apply to students and employees.

Students – your admissions acceptance letter contains your SRU email address and initial password.

Employees – HR provided your SRU email address and initial password during your onboarding process.

If you do not know this information, call the HelpDesk at 724-738-4357

Logging in for the first time is a multi-step process. It is recommended you begin this process on a pc, you will also need your mobile device (cell phone, tablet, etc).

STEP 1: Adding Your Phone Number – we recommend doing this on a pc

Go to: https://aka.ms/mfasetup

Enter your entire SRU email address and initial password. To keep your account secure, you will be prompted to enter your phone number to receive a verification code.

More information required	Keep your account secure	
Your organization needs more information to keep your account secure	Your organization requires you to set up the following methods of proving who you are.	
Use a different account Learn more Next Keep your account secure Your organization requires you to set up the following methods of proving who you are.	Phone We just sent a 6 digit code to +1 814 . Enter the code below. Enter code Resend code Back Next	
You can prove who you are by answering a call on your phone or receiving a code on your phone. What phone number would you like to use? United States (+1) Enter phone number	Keep your account secure Your organization requires you to set up the following methods of proving who you are.	
Receive a code Call me Message and data rates may apply. Choosing Next means that you agree to the Terms of service and Privacy and cookies statement. Next	Phone Verification complete. Your phone has been registered. Next	
	Keep your account secure Your organization requires you to set up the following methods of proving who you are.	
	Success! Great job! You have successfully set up your security info. Choose "Done" to continue signing in. Default sign-in method: Phone +1812	

STEP 2: Install Microsoft Authenticator App on your mobile device

If you already have Microsoft Authenticator App on your mobile device, skip to STEP 3 **IMPORTANT NOTE:** in this step you are ONLY installing the app, do **NOT** enter any additional account information into the app, those steps will come later in this process. Simply install, you will return to the app on STEP 4 to scan a QR code:

- Android Devices: Google Play
- Apple Devices: Apple App Store



STEP 3: Adding Authenticator App to your Microsoft Account

Return to your pc where you should be in your Security Info, if not, go to https://aka.ms/mfasetup Select "+Add sign-in method" Select "Authenticator App" Select "Add"

Security info			
These are the methods you us	Add a method		×
Default sign-in method: Pho	Which method would you like to add?		
+ Add sign-in method	Authenticator app		\sim
& Phone		Cancel	Add
Email	jakcameyor wyman.com	<u> </u>	Change

Select "Next" on the following two screens



×

Back

STEP 4 – Connecting Your Account to the App

Open the Microsoft Authenticator app on your mobile device.

Use "+" to "Add Account" then "Work or school account" and lastly "Scan a QR code."



STEP 5 – Scanning the QR code

Scan the QR code on your computer screen with your mobile device.



STEP 6 – Notification Approvals

Approve the notifications sent to your mobile device



Select "Next" on the following two screens:



Select "Done"

Keep your account secure		
Your organization requires you to set up the following methods of proving who you are.		
Success!		
Great job! You have successfully set up your security info. Choose "Done" to continue signing in. Default sign-in method:		
Microsoft Authenticator		
D	one	

STEP 7 – Changing Your Default Security Method

Return to your pc where you should be in your Security Info, if not, go to <u>https://aka.ms/mfasetup</u>

To the right of Default sign-in method select "Change"



Select "Microsoft Authenticator - notification"



Select "Confirm"

The default method used for sign-in changes to the Microsoft Authenticator app

Default sign-in method: Microsoft Authenticator - notification Change

STEP 8 – Changing Your Initial Password

Return to your pc where you should be in your Security Info, if not, go to <u>https://aka.ms/mfasetup</u>

In the left menu select "Password" you will be prompted to enter your initial password and create a new password.

8 Overview	Security info	
℅ Security info	You're using the most advisable sign in	ne
🖵 Devices	Sign-in method when most advisable is unavailable: Microso	ft /
🔍 Password	+ Add sign-in method	
Organizations	C Phone	Change password
A Settings & Privacy	••• Password	User ID ©sru.edu Old password
Recent activity	Microsoft Authenticator Push multi-factor authentication (MFA)	Create new password
	🖾 Email	
		Cancel