

March 27, 2020

Dear Colleagues:

Thank you all so much for all that you have been doing to ensure a successful relaunch of classes Monday. What you have all accomplished is nothing short of amazing. In a matter of weeks, you redefined the business practices and pedagogical approaches of an entire University. Wow!

I'm certain that we will hit some glitches when everything goes live Monday, but please don't let that discourage you. What you have done thus far is extraordinary and any bumps that we hit next week will be tiny as compared to mountains you have already climbed.

Below are a few notes.

- Since the extended spring break is coming to an end, we will be resuming normal work hours for the remainder of the semester. For many, this may seem to be a moot point since virtually all employees will continue to work remotely, but these hours represent the times that we should be available to each other and to students in order to conduct the normal business of the University.
- Faculty librarians are available to support students and faculty remotely through the library chat service during the following times: 9 a.m. to 9 p.m., Monday through Thursday; 9 a.m. to 4 p.m., Friday; and 1 p.m. to 9 p.m., Sunday. During other times, you can send an email to a librarian through our Ask-A-Librarian service. Both services are accessible by [clicking here](#).

Again, from the bottom of my heart, thank you.

Bill