

Subject: Prorated refunds of student fees happens this week

April 6, 2020

Dear Students:

This week, Slippery Rock University has begun issuing prorated refunds for room, board and other fees as it relates to the reconstituted spring semester.

The breakdown is as follows:

- **Residential students** who are **no longer living on campus** will have prorated refunds posted to their accounts representing 50% credit for fees paid toward housing, meal plans, parking (if applicable), health services, student life enhancement, campus recreation, STEM-H (if applicable), Smith Student Center and student activities.
- **Residential students** who remain **living on campus** will receive prorated refunds posted to their accounts representing 50% credit for fees paid toward parking (if applicable), health services, student life enhancement, campus recreation, STEM-H (if applicable), Smith Student Center and student activities.
- **Non-residential students** will receive prorated refunds posted to their account representing 50% credit for fees paid toward meal plans (if applicable), parking (if applicable), health services, student life enhancement, campus recreation, STEM-H (if applicable), Smith Student Center and student activities.
- **All students** who added voluntary flex dollars will receive a refund of any dollars not spent during the spring semester.
- These refunds will first be applied to any outstanding balance on your account. If you were on a payment plan, future payments were adjusted or cancelled accordingly. If you have a credit balance remaining on your account it has been issued either:
 - As an electronic transfer to your direct deposit account on file OR;
 - As a paper check sent to your permanent home address.

The percentage rate of student refunds was based on the number of days for which services were not being provided to students. In this case, as the original end date for spring break was to be March 15 and the original move-out date was to be May 8, that equates to an eight-week period, or half of the total 16-week semester.

The Office of Students Accounts is available from 8 a.m. to 4:30 p.m., Monday through Friday, at 724.738.2088 or student.accounts@sru.edu to answer any questions.

Those students who had direct deposit information on file or provided a completed direct deposit form, will receive any refund due them deposited into their designated bank account. Students who did not designate direct deposit will receive a live check at their permanent home address. Students can expect to obtain their refunds over the next several business days.

Thank you for your cooperation during this difficult time.

Sincerely,

Molly Mercer
Chief Financial Officer