

The Offices of Housing & Residence Life

What are the functions of The Office of Housing & Residence Life?

The administrators within the offices are responsible for the operation of the entire residence hall system. In addition, the offices employ several support staff members and a large number of student assistants who work to make the residence halls a comfortable place to live and learn.

The Office of Housing & Residence Life employs a number of professionals, some who live and work right in the residence halls and others who are responsible for maintenance, custodial and administrative needs of both offices.

Housing is responsible for the management and operation of the residence halls to include:

- Security & Access
- Custodial Services
- Key/Temp Care Management
- 24-Hour Desk Attendant Services in each Building
- Work Orders and Pest Management in coordination with the Facilities & Planning Office
- Housing Accommodations/Room Changes
- Office and Administrative Support M-F 8:00 am – 4:30 p.m.

Residence Life is responsible for:

- Residence Hall Professional Staffing and Live-In Student Staffing
 - Each of the Eight (8) residence halls and the R.O.C.K. Apartments is supervised by a professional Assistant or Associate Director of Residence Life. Live-In Student Staff work in each of the residence halls and R.O.C.K. Apartments as Graduate Resident Directors (GRDs), Community Assistants (CAs), and Resident Assistants (RAs). The student staff are supervised by the professional staff. Responsibilities for the Residence Life staff include the day-to-day operations of the residential facilities such as coordinating educational programs, supporting policies and rules, being available to students to talk about residence hall, university, or personal issues.
- Coordination of Educational Programs for residents
- Coordination of the LLC (Living Learning Communities) Program
- Roommate Mediation
- 24-Hour support for resident concerns (university or personal) and incidents
- Management and reporting of resident concerns and incidents in conjunction with Student Support, University Police, and Health and Counseling Services
- Office and Administrative Support M-F 8:00 am – 4:30 pm