New Student Housing Application FAQ

1. How do I start my housing application?

Log into MyHousing/MyDining portal (reslife.sru.edu) using your SRU email and password. Select **Application/Agreement**, choose **New Student (Fall 2027 semester/year)**, complete all sections (READ AGREEMENT CAREFULLY! YOU ARE SIGNING A LEGAL BINDING CONTRACT!), then click on **Submit Housing Agreement**.

2. Is there a fee to apply for housing?

Yes. A **$175 housing fee** is required to complete your application (Fall Only – Housing fee is credited back to you in the Spring Semester).

3. Is the $175 housing fee refundable?

Yes, but only if you cancel your admission to SRU by **May 1**.

4. What information do I need before starting my application?

You should have:

- Your SRU email access and password
- A payment method for the $175 housing fee
- Your meningitis vaccination date (or be prepared to complete a waiver)

5. Why do I need my SRU email?

Housing updates, assignments, and important notifications will be sent to your SRU email account. Be sure to check it regularly.

6. What if I don't know my SRU email password yet?

New students may be able to log in using their birthdate format: **mmddyySru**. Follow university login instructions if you need assistance. Passwords reset every 90 days!
For additional password help please contact the IT Help Desk at 724.738.4357.

7. Do I need a meningitis B vaccine?

Students living on campus are required to provide their meningococcal vaccination information or complete a waiver if they qualify for an exemption.

8. Can I receive a vaccination exemption?

Yes. Students may request an exemption for religious or philosophical reasons by waiving the vaccination on the housing application.

9. What if I am under 18 years old?

If you are under 18:

- A parent or guardian must verify portions of your application.
- If completing a vaccination waiver, a parent or guardian must also sign it.
- After completing your housing application, your parent or guardian will receive an email to their email address that you provided in your housing application contact section. They must click the link provided in the email, copy the code found at the bottom of the email, and copy and paste it into the form and hit “submit”. This will complete your housing agreement. If your parent/guardian does not see the email in their inbox, please check the Spam/Junk folder. The email will come from housing@sru.edu.

10. What is gender-inclusive housing?

Gender-inclusive housing allows students of different gender identities to live together. During the application, you can indicate whether:

- You need gender-inclusive housing.
- You are open to living in gender-inclusive housing.

11. What is a Living Learning Community (LLC)?

LLCs are communities where students with similar interests or academic goals live together. You can select an LLC during your application or choose "None."

12. Do I have to join a Living Learning Community?

No. Participation is optional.

13. Can I live with my chosen roommate if we select different LLCs?

Usually, yes. The exception is the **Honors LLC**, where all roommates must request and be approved for that community.

14. Why do I need to provide parent or guardian information?

The university uses this information for housing records and required verification processes, especially for students under 18.

15. What if my parent doesn't receive the verification email?

Ask them to check their spam or junk folder. If they still cannot find it, call **724-738-2082** for assistance.

16. How do I know if my housing application is complete?

Your application is complete once:

- All required sections are finished.
- The $175 housing fee is paid.
- You receive a confirmation email.

17. When can I search for a roommate?

You can begin searching for roommates after your housing application is completed. They must have their housing application and deposit completed as well to find them in the system. If Honors LLC was chosen, then they will have to be approved first.

18. Why can't I find my intended roommate?

Your roommate may:

- Not have paid their enrollment fee.
- Not have completed the housing application.
- Not have paid the housing fee.
- Be classified as an upper-class student.
- Have chosen Honors LLC. Honor students need to have their LLC approved. Typically takes 2-3 business days.
- Be under 18 yrs old. If so, the parental verification may not be completed.

19. How are housing assignments made?

Assignments are processed based on when students complete their housing application.

20. When will I receive my housing assignment?

Students who complete their applications earlier are assigned first. Assignments are processed in waves and then on a rolling basis after the priority deadlines.

- Applications submitted from 12/7 – End of February are assigned in 1st or 2nd week of March

- Applications submitted from March 1 to end of March are assigned in the 1st or 2nd week of April

21. Can I change my room after receiving an assignment?

Yes. Starting March 15, students can submit an **Alternate Room Request** through the housing portal. Requests are accepted through July 31. This is no guarantee. If we can help, we will. Should they have an intended roommate wanting to request an alternate room with them their information that they submit must match EXACTLY. Best to submit their requests while with each other or on the phone with each other.

22. Are first-year students required to live on campus?

Yes. First-year students are expected to live on campus unless they are approved for a housing exemption.

23. Do I need to apply separately for a meal plan?

No. All students living on campus are automatically enrolled in the **14-meal plan**.

24. Can I change my meal plan?

Yes. Students may make one meal plan change after July 1 until 2 weeks into the fall semester.

25. What types of roommate preference questions will I be asked?

Questions may include:

- Are you a morning person or a night owl?
- How tidy do you keep your room?
- Do you prefer quiet or don't mind noise?
- Do you enjoy socializing or prefer personal space?
- Do you study in your room or elsewhere?

26. What happens if I don't choose a roommate?

Housing and Residence Life will use your application responses to match you with a compatible roommate as much as possible.

27. Who should I contact if I have questions about housing?

Contact **Housing and Residence Life** at **724-738-2082** for assistance with the housing application process.