APOGEE

Dear Slippery Rock University Resident,

Slippery Rock University has partnered with MyResNet (APOGEE) to provide internet service and support to your residence. To make sure you're connected, follow the steps below to register for service.

HOW TO CONNECT TO WI-FI (RESIDENCE HALLS)

- 1. If your device already has connectivity: Go to https://sru.apogee.us to sign in.
- 2. If your device does not have any connectivity like your PC or MAC: When connecting for the first time, go to your wireless settings and connect to "MyResNet Start Here". This will automatically take you to the online portal (<u>https://sru.apogee.us</u>) where you can sign in.
- 3. Once you are on portal <u>https://sru.apogee.us</u>:
 - a. Sign in using your SRU credentials
 - b. A pop up will show your wi-fi password
 - c. You can also sign back in and click on "show wi-fi password" under Add Devices Tab. You can also change your wi-fi password here to something **unique**.
 - d. You will use this Wi-Fi password to connect your devices to the network.

4. Connect to the Network

- a. Navigate to the wireless settings on each device
- b. Connect to MyResNet-5G (Always use 5G however you can connect to MyResNet2G if your device is not 5G compatible)
- c. Enter your Wi-Fi password when prompted to connect
- d. Enable the "auto-join" feature

Helpful Tips:

- 1. **MyResNet-5G**: Connect to MyResnet-5G for the fastest WiFi connection. This should be your default setting.
- 2. MyResnet Start Here: Forget this network once you have created your account.

NEED SOME HELP?

If you need any help, a support representative is available 24 hours a day to assist you.

- Call support at (855) 813-7015
- Email support@apogee.us
- Chat live at <u>https://sru.apogee.us</u>

If you need to access your account at any time, visit <u>https://sru.apogee.us</u> and sign in.