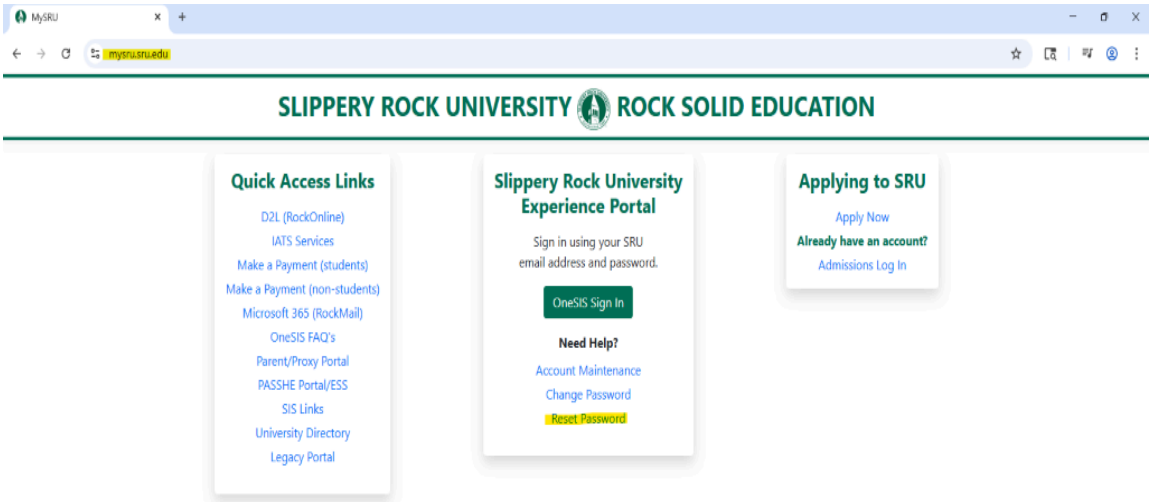
Self Service Password Reset

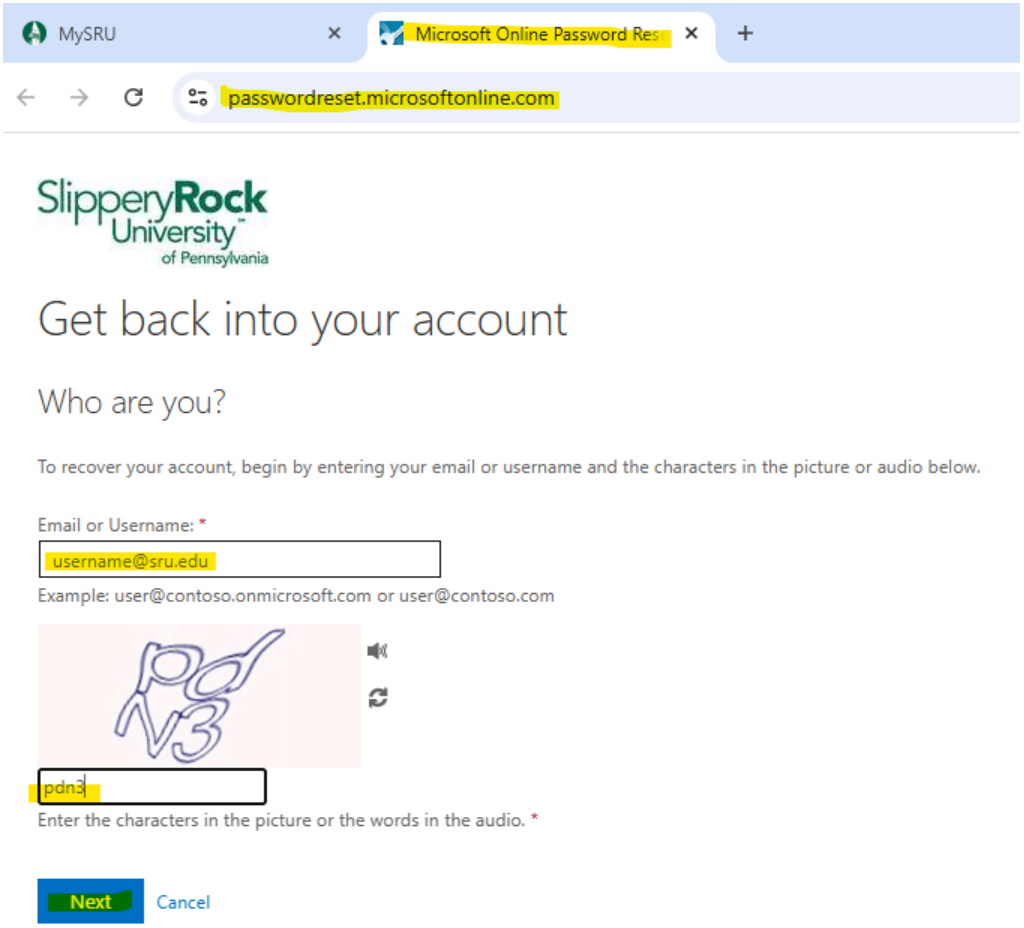
How to reset your password using SRU self service option on mysru.sru.edu

---

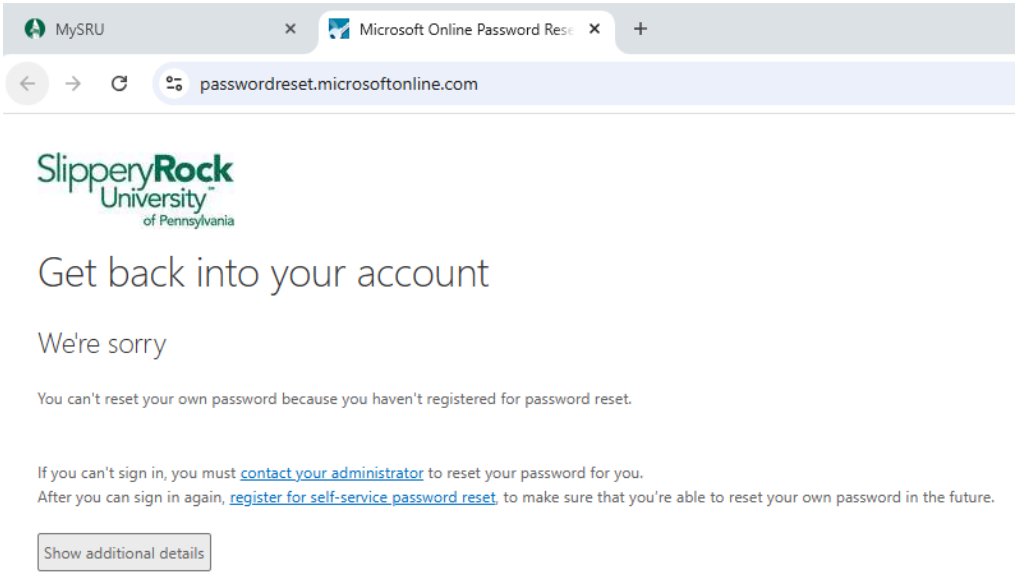
Go to mysru.sru.edu and then click on "Reset Password".



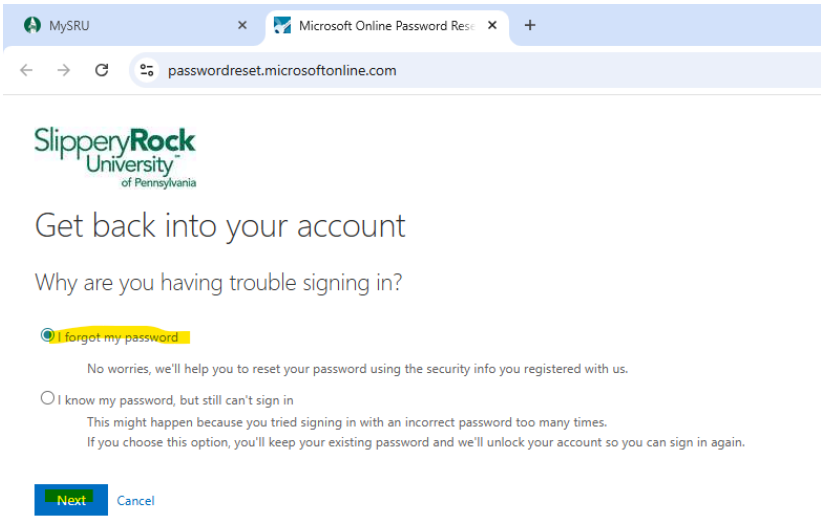
A new tab will open. Enter your SRU email and complete the captcha. Then you will need to click on Next. If captcha isn't correct – try again.



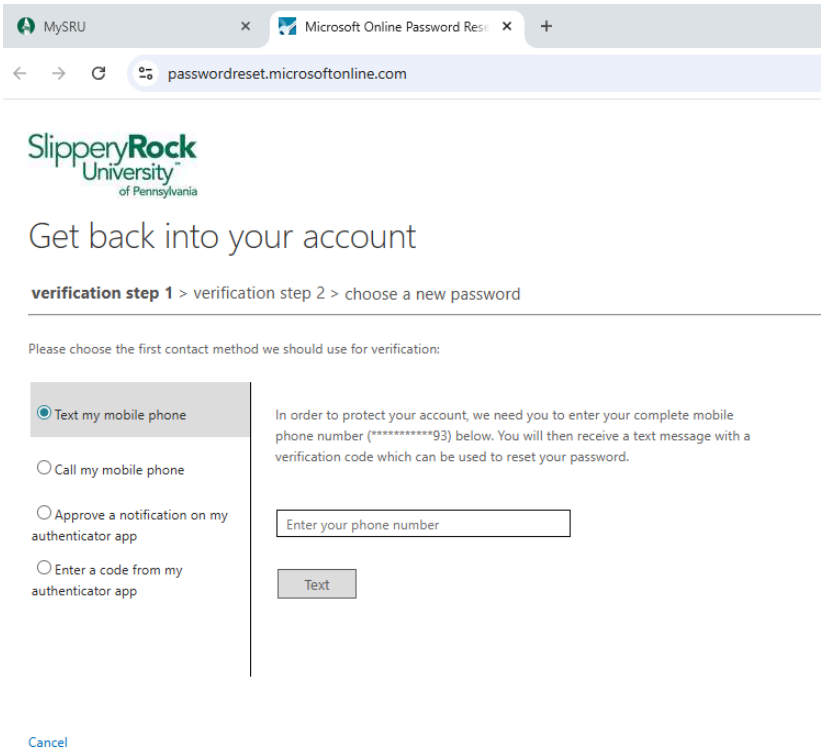
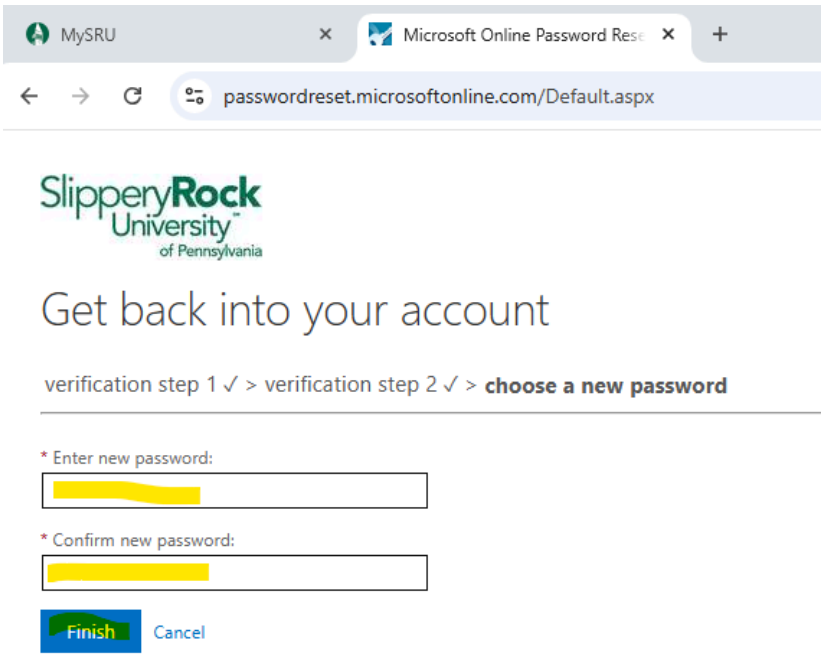
If you have not registered for password reset the following will be the message – you will need to contact the Help Desk.



If you forgot your password use the "I forgot my password" button and click next.



You will have to verify your identity by using MFA. You will need select an option that you are able to access.



The next screen will have the text boxes to enter a new password and to verify. Once you enter the new password – click Finish.