# APOGEE

### **RESIDENCE HALL STUDENTS ONLY**

## WiFi - Connecting to MyResNet

## HOW TO CONNECT

- 1. If your device already has connectivity: Go to https://sru.apogee.us to sign in.
- 2. If your device does not have any connectivity like your PC or MAC: When connecting for the first time, go to your wireless settings and connect to "MyResNet Start Here". This will automatically take you to the online portal (<u>https://sru.apogee.us</u>) where you can sign in.

#### 3. Once you are on portal <u>https://sru.apogee.us</u>:

- a. Sign in using your SRU credentials
- b. A pop up will show your wi-fi password
- c. You can also sign back in and click on "show wi-fi password" under Add Devices Tab. You can also change your wi-fi password here to something **unique**.
- d. You will use this Wi-Fi password to connect your devices to the network.

#### 4. Connect to the Network

- a. Navigate to the wireless settings on each device
- b. Connect to MyResNet-5G (Always use 5G however you can connect to MyResNet2G if your device is not 5G compatible)
- c. Enter your Wi-Fi password when prompted to connect
- d. Enable the "auto-join" feature

#### Helpful Tips:

- 1. **MyResNet-5G**: Connect to MyResnet-5G for the fastest WiFi connection. This should be your default setting.
- 2. MyResnet Start Here: Forget this network once you have created your account.

#### **NEED SOME HELP?**

If you need any help, a support representative is available 24 hours a day to assist you.

- Call support at (855) 813-7015
- Email support@apogee.us
- Chat live at <u>https://sru.apogee.us</u>

If you need to access your account at any time, visit <u>https://sru.apoqee.us</u> and sign in.