WiFi Connection Instructions

To use the SRU wireless network you must have a valid SRU user name and password to logon. To use the residence hall wireless network (MyResNet), you must live in the residence halls and have an account with Apogee on MyResNet. Guests who do not have an SRU username and password can register as a guest on the SRU wireless.

RESIDENCE HALL STUDENTS ONLY:

MyResNet should be the primary wireless network to which resident students connect their BYOD. When you are on other areas of campus, you will see the SRU wireless network – utilize SRU when you are NOT in the residence halls.

1. **If your device already has connectivity:** Go to https://sru.apogee.us to sign in.

2. **If your device does not have any connectivity like your PC or MAC:** When connecting for the first time, go to your wireless settings and connect to “MyResNet Start Here”. This will automatically take you to the online portal (https://sru.apogee.us) where you can sign in.

3. **Once you are on portal** https://sru.apogee.us:
   a. Sign in using your SRU credentials
   b. A pop up will show your wi-fi password
   c. You can also sign back in and click on “show wi-fi password” under Add Devices Tab. You can also change your wi-fi password here to something **unique**.
   d. You will use this Wi-Fi password to connect your devices to the network.

4. **Connect to the Network**
   a. Navigate to the wireless settings on each device
   b. Connect to MyResNet-5G (Always use 5G however you can connect to MyResNet2G if your device is not 5G compatible)
   c. Enter your **Wi-Fi password** when prompted to connect
   d. Enable the “auto-join” feature

Helpful Tips:

1. **MyResNet-5G**: Connect to MyResnet-5G for the fastest WiFi connection. This should be your default setting.

2. **MyResnet Start Here**: Forget this network once you have created your account.

**NEED SOME HELP?**
If you need any help, a support representative is available 24 hours a day to assist you.

- Call support at (855) 813-7015
- Email support@apogee.us
- Chat live at https://sru.apogee.us

*If you need to access your account at any time, visit https://sru.apogee.us and sign in.*
NON-RESIDENCE HALL STUDENTS, FACULTY AND STAFF:

SRU Wireless Network – Faculty, Staff, Student
NOTE: SRU-owned laptops are configured to connect to sru1x automatically and should continue to do so.

SRU is a new wireless network. When connecting to the network, a web page will open, login with the ‘Network Login’ by entering your SRU email address and password. Your access will need to be renewed every 30 days on each device.

Students should log in with their xyz1234@sru.edu address and staff should log in with their firstname.lastname@sru.edu address.

Welcome to the SRU Wireless Network.

Agree to the Acceptable Use Policy and click Complete Registration.

Welcome to the SRU Wireless Network.

You will see the loading screen below as your authentication processes.

Welcome to the SRU Wireless Network.

You will automatically be redirected to the SRU home screen once your authentication has successfully completed.
VISITORS/GUESTS – for those who do not have an SRU user name and password

SRU is a new wireless network. When connecting to the network, a web page will open, select ‘Register as a Guest’. Guest access will expire every 24 hours on each device. After expiration, a new session can be established by completing registration.

Click Register to load the guest registration form.

Enter your information into the required fields, agree to the Acceptable Use Policy, and click Complete Registration.

The same code will be sent to the email and phone number provided. Once received, enter the code in the Verification Code field and click Complete Registration.

You will see the loading screen below as your authentication processes.

You will automatically be redirected to the SRU home screen once your authentication has successfully completed.