



## New Transfer Student MySRU Portal and Registration Information



Office of Undergraduate Admissions – Transfer Services

Revised 10/10/15

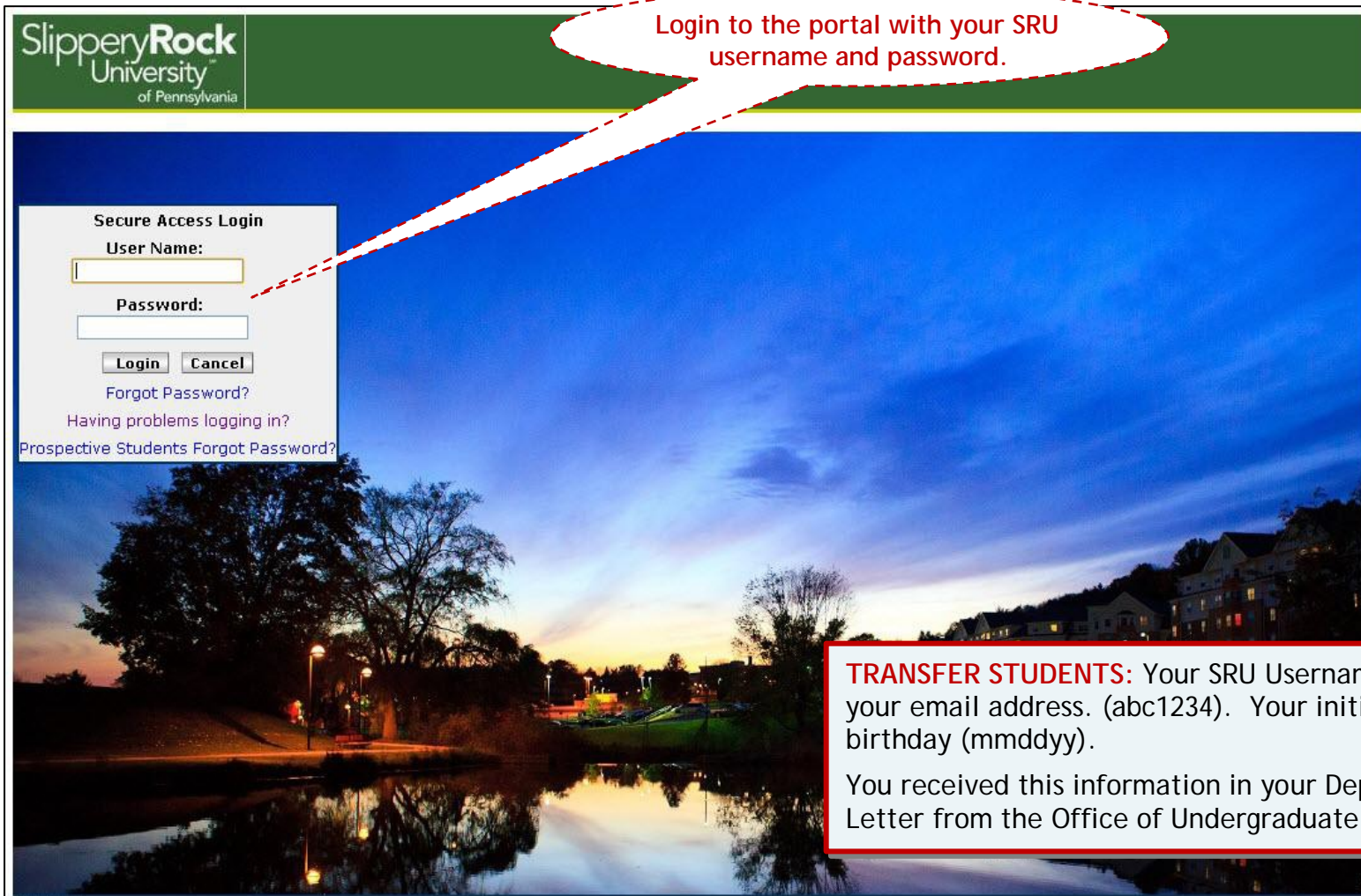
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# Welcome to the MySRU Portal



On the SRU Web site, you will find the **MySRU** Portal icon on the top right hand corner of every page. Log-in to the Portal by using your username and password. (The website URL is <http://mysru.sru.edu>)



Login to the portal with your SRU username and password.

**TRANSFER STUDENTS:** Your SRU Username is the first part of your email address. (abc1234). Your initial password is your birthday (mmddyy).

You received this information in your Deposit Confirmation Letter from the Office of Undergraduate Admissions

# Welcome to the MySRU Portal Home tab



[My Account](#)  
[Content Layout](#)

Welcome  
You are currently logged in.

Great information may be found on the Student Self-Service and Student Links.

[Logout](#)


October 9, 2015

[Home](#) [Student Self-Service](#) [Student Links](#) [MySRU Help](#)

**Campus Alerts**  
There are no announcements

**Personal Announcements**  
[Presidents Award 2015-2016](#)

**D2L**  
  
If you are unable to access D2L using the Desire2Learn icon above, please use this [alternative login](#).


**BIT**  
If you have concerns about a student, please share them with us by completing a CARE report:  


**eMail**  
  
**Note:** This link should only be used after your mail account has been migrated to the new online mail system.  
[Phone and tablet setup reference guide.](#)

**Rock News**  
  
  


**Current Weather in Slippy Rock, PA**

**Social Media**  


**Emergency Alert Sign-Up**  
  
**Text Alerts**  
In an effort to better disseminate emergency information, Slippery Rock University's new "emergency text messaging" system will alert students, faculty and staff during, and only during, a campus emergency or weather alert. Powered by e2Campus, this system is a mass notification system that can alert you with a text message on your mobile phone, e-mail, wireless PDA, as well as RSS feeds, personalized web pages from Google, My Yahoo and AOL, and the SRU Homepage.  
Sign up now for this completely voluntary service to receive emergency and weather alerts. There will be no advertising or non-emergency alerts sent to you. You must be registered to receive alerts.  
[Link here to register for SRU emergency alerts](#)

**PASSHE**  


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# Welcome to the Student Self-Service Banner tab



My Account  
Content Layout

Welcome  
You are currently logged in.

Logout

Home Student Self-Service Student Links MySRU Help

October 7, 2015

## Self-Service Banner

- Banner Self-Service
  - Personal Information
  - Student
    - Admissions
    - Registration
    - Rock Audit
    - Student Records
    - Student Account Center
    - GPA- What if Calculator
    - Proxy Management
  - Financial Aid

Access your  
My Rock Audit

Access your

## Registration Tools

- Registration Status
- Banner Class Schedule
- Add or Drop Classes

## Academic Profile

Primary

**Class Standing:** Junior 1  
**Degree:** B.S. in Nursing  
**Level:** Undergraduate

## Advising (SRU Web Links)



- Undergraduate Catalog
- Graduate Catalog
- Master Course Schedules & Registration Information
- My Rock Audit
- Liberal Studies Program
- Academic Policies
- Academic Calendar
- Finals Schedule
- Advisement/Registration Forms
- University Outcomes for Student Learning and Development
- Academic Advising
- Majors and Minors
- Transcript Request
- Study Abroad

Access  
Course Schedules

## My Account

- Billing and Payment Center - Touchnet
- Federal Title IV Payment Authorization Form
- Student Account Direct Deposit Form

Slippery Rock University offers direct deposit for refunds from financial aid. SRU will apply what is owed to your student account, and any refund may then be deposited into an account of your choice with exception of parent plus refunds.

## Financial Aid Requirements

You have no Financial Aid Requirements for this aid year.

2015-2016 Academic Year

Choose Another Year

[Message](#) [Progress](#)

## Financial Aid Award

[Financial Aid Awards](#)

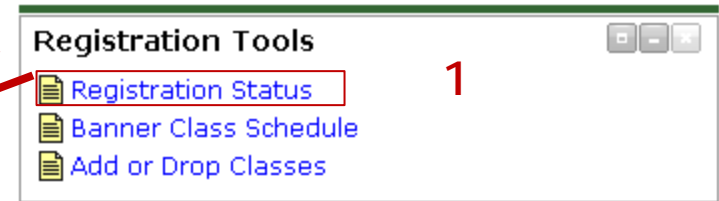
## Financial Aid link

- Financial Aid MySRU User's Guide
- Master Promissory Note (Stafford and PLUS Loans)
- Entrance Loan Counseling (Stafford and GradPLUS Loans)
- Master Promissory Note (Perkins Loan)
- Additional Loan Options
- PHEAA & PA State Grants
- FAFSA Application and Corrections
- Scholarship Information
- Work-Study Information

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# Registration Status

1. To see when you are eligible to register for classes, click Registration Status from your Registration Tools channel in Student Self-Service Tab.



2. If you have holds that prevent you from registering, you will see a yellow ⚠ caution sign. Click the "VIEW HOLDS" link at the bottom of this page to see detailed information.

**You may register during the following times** 2

From	Begin Time	To	End Time
Mar 02, 2011	08:00 am	Sep 02, 2011	11:59 pm

**⚠ You have Holds which will prevent registration.**

- ✓ Your Academic Standing permits registration.
- ✓ Your Student Status permits registration.

Your Class for registration purposes is Junior 1.

[ [View Holds](#) | [Add or Drop Classes](#) ]

3. Contact the person/office listed under "Hold Type" for information on how to remove the hold from your account, which will make you eligible to register

**Administrative Holds** 3

Hold Type	From Date	To Date
Bookstore	Mar 16, 2011	Dec 31, 2099

4. If you are eligible to register you will have no Holds, your Academic Standing & Student Status permits and you will see **three green ✓ checkmarks**.

**Registration Status** 4

ⓘ If you have a hold that prevents you from registering, please click the "view holds" link at the bottom of this page. If your "academic standing" or "student status" prevents you from registering, please contact Academic Advising.

**You may register during the following times**

From	Begin Time	To	End Time
Mar 02, 2011	08:00 am	Sep 02, 2011	11:59 pm

- ✓ You have no Holds which prevent registration.
- ✓ Your Academic Standing permits registration.
- ✓ Your Student Status permits registration.

Your Class for registration purposes is Junior 1.

**Registration Permits and Overrides**

Permit/Override	CRN	Subject	Course
Class Level Override	9800	MGMT	354 Human Resources Management
Prerequisite/Coreq Override	9554	ENGL	103 College Writing II

This displays when you are eligible to register

If you have been given permission by an instructor to register for a closed course, this is where you will see the override

# Registering for Classes

1. You can Register for classes by choosing **"Add or Drop Classes"** from your Registration Tools channel (located in the top left hand corner of the Student Self-Service tab in MySRU).

2. You will then be prompted to **Select a Term** for which you wish to register. Use the down arrow to choose the semester, and then click Submit.

3. If you are **not currently eligible** to register for classes, you will see this screen that informs you of when you will be eligible to register.

4. If you are **eligible to register**, you will see the screen below. Enter your **Registration PIN (RPIN)** (formally known as RAC Code) into the PIN field to access registration.

The screenshot shows the 'Registration Tools' menu with three options: 'Registration Status', 'Banner Class Schedule', and 'Add or Drop Classes'. The 'Add or Drop Classes' option is highlighted with a red box. Below this is the 'Registration Term' screen, which has a 'Select a Term:' dropdown menu set to 'Fall 2011' and a 'Submit' button. Below that is the 'Add or Drop Classes' screen, which displays a message: 'You may register during the following times:' followed by a table.

From	Begin Time To	End Time
Apr 11, 2011	09:00 am	Sep 02, 2011 11:59 pm

The screenshot shows the 'Registration PIN Verification' screen. It contains a message: 'Please enter your Registration PIN to access registration. The Alternate PIN is your Registration PIN.' Below this is a text input field labeled 'Alternate PIN:' and a 'Submit' button. A red callout box points to the input field with the text 'Alternate PIN = Registration PIN (RPIN)'. At the bottom left, it says 'RELEASE: 8.3'.

**\*Contact your Academic Advisor for your Registration PIN\***

# Registration: Add or Drop Classes

4. Your **Current Schedule** will show on the screen, and there is an **Add Classes Worksheet** at the bottom of the form. To Add course(s), type the **CRN (Course Reference Number)** into the available block(s), and then click the **Submit Changes** bar when done.

## Add or Drop Classes

To add a class, enter the Course Reference Number in the Add Classes section. To drop a class, use the options available in the Action pull-down list.

Please note: Your request will not be processed if it would cause credit hours to drop below the minimum allowed for a given term.

### Current Schedule

Status	Action	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode	Title
Withdrawal- During Term on Feb 21, 2011		10036	HIST	153	03	Undergraduate	3.000	Standard Letter	Twentieth Century World
Drop/Delete on Mar 02, 2011		9013	SPMT	394	01	Undergraduate	0.000	Standard Letter	Sport Marketing
Registered Web on Feb 17, 2011	None	10098	PHYS	317	01	Undergraduate	3.000	Standard Letter	Space Science
Drop/Delete on Mar 04, 2011		9391	FREN	101	01	Undergraduate	0.000	Standard Letter	French Language and Culture I

Total Credit Hours: 6.000  
Billing Hours: 6.000  
Minimum Hours: 1.000  
Maximum Hours: 18.000  
Date: Mar 10, 2011 03:33 pm

### Add Classes Worksheet

CRNs

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Shows all add/drop activity

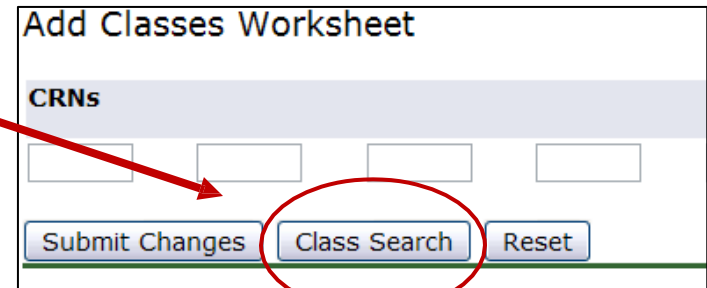


# Registration: Finding CRN (Course Reference Number)

If you don't know what the course **CRNs** are, click on the **Class Search** bar at the bottom of the page.

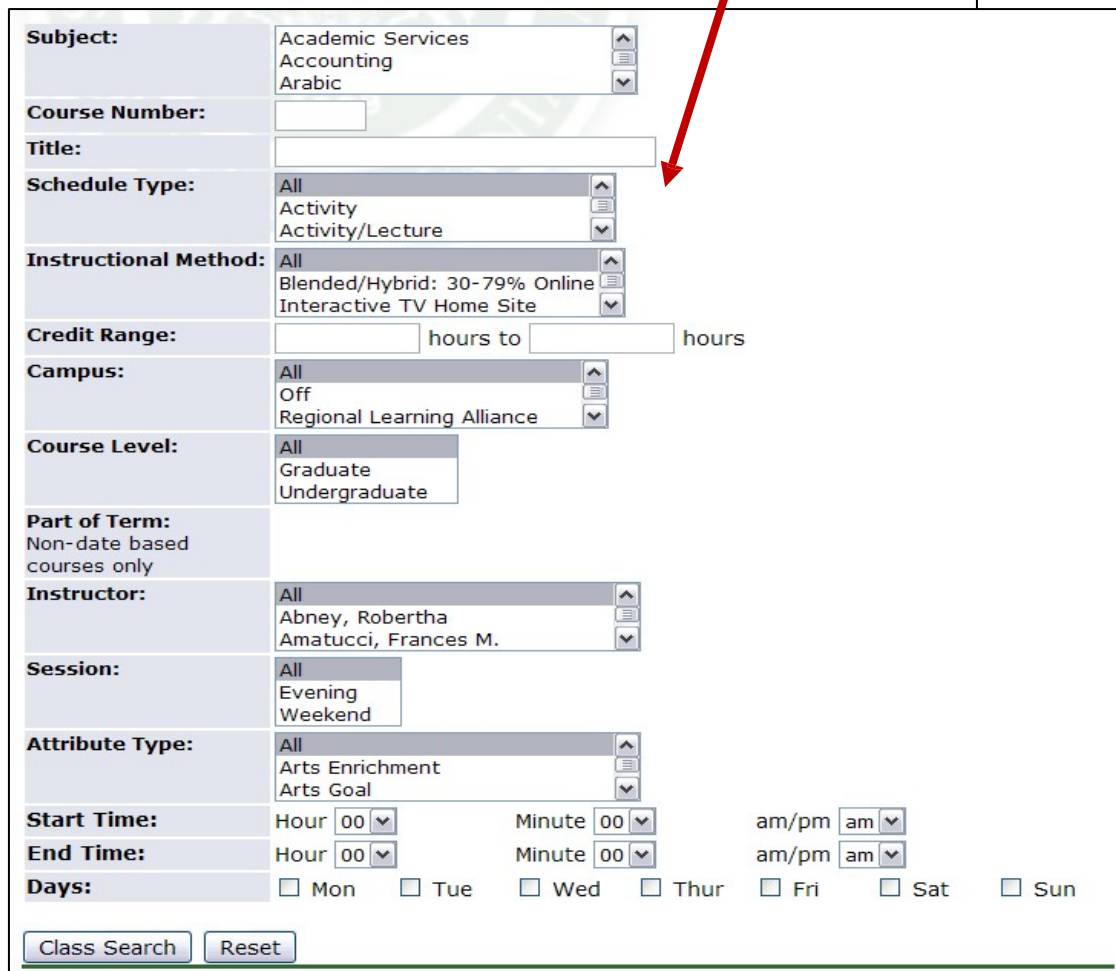
Use any combination of the selection fields, and click on the **Class Search** bar to search. You must choose at least **one Subject**.

For more detailed instructions about Class Search see page 10.



**Add Classes Worksheet**

**CRNs**



**Subject:** Academic Services  
Accounting  
Arabic

**Course Number:**

**Title:**

**Schedule Type:** All  
Activity  
Activity/Lecture

**Instructional Method:** All  
Blended/Hybrid: 30-79% Online  
Interactive TV Home Site

**Credit Range:**  hours to  hours

**Campus:** All  
Off  
Regional Learning Alliance

**Course Level:** All  
Graduate  
Undergraduate

**Part of Term:** Non-date based courses only

**Instructor:** All  
Abney, Robertha  
Amatucci, Frances M.

**Session:** All  
Evening  
Weekend

**Attribute Type:** All  
Arts Enrichment  
Arts Goal

**Start Time:** Hour  Minute  am/pm

**End Time:** Hour  Minute  am/pm

**Days:**  Mon  Tue  Wed  Thur  Fri  Sat  Sun

# Registration: Class Search Results

When you enter your search terms, this is what the results page will look like. You can select one or many courses to add to your worksheet (see the next page for more detailed instructions).

This student searched for all the courses available that would fulfill the **Arts Enrichment Liberal Studies Requirement**.

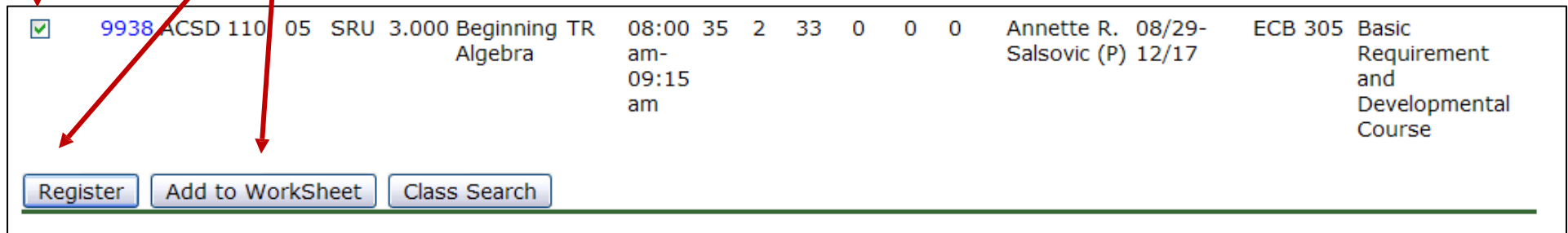
Art																			
Select	CRN	Subj	Crse	Sec	Cmp	Cred	Title	Days	Time	Cap	Act	Rem	XL Cap	XL Act	XL Rem	Instructor	Date (MM/DD)	Location	Attribute
<input type="checkbox"/>	10280	ART	105	01	SRU	3.000	Basic Studio Drawing	TR	05:30 pm-08:15 pm	16	0	16	30	0	30	Tricia Bishop (P)	08/29-12/17	ART 100	Arts Enrichment
<input type="checkbox"/>	10285	ART	105	02	SRU	3.000	Basic Studio Drawing	MWF	09:00 am-11:50 am	16	0	16	30	0	30	Katherine L. Mickle (P)	08/29-12/17	ART 100	Arts Enrichment
<input type="checkbox"/>	10295	ART	106	01	SRU	3.000	Basic Studio Painting	TR	02:00 pm-04:45 pm	16	0	16	25	1	24	Heather E. Hertel (P)	08/29-12/17	ART 101	Arts Enrichment
<input type="checkbox"/>	10308	ART	107	01	SRU	3.000	Basic Studio Photography	TR	09:30 am-12:15 pm	16	0	16	25	0	25	Katherine L. Mickle (P)	08/29-12/17	ART 015	Arts Enrichment
<input type="checkbox"/>	10533	ART	108	01	SRU	3.000	Basic Studio Printmaking	MWF	09:00 am-11:50 am	8	0	8	25	0	25	TBA	08/29-12/17	ART 006	Arts Enrichment

# Registration: Adding Classes to Worksheet/Schedule

When you see the list of classes that meet your search criteria, check the box in front of the CRN to choose the course.

After selecting all the classes you wish, you can either:

click the **Register** button (which will add the class(es) to your schedule) or click the **Add to Worksheet** button (which will add the CRN(s) to your worksheet).

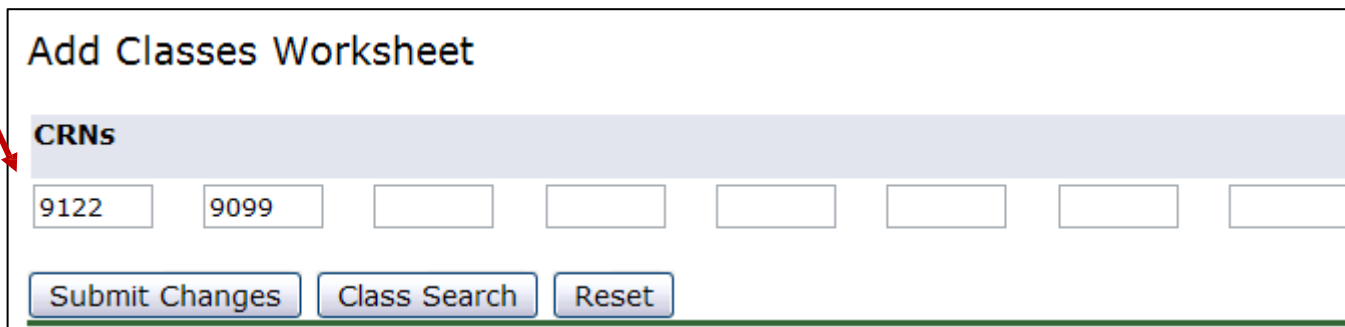


The screenshot shows a table of course information with a checked checkbox in the first column. Below the table are three buttons: 'Register', 'Add to WorkSheet', and 'Class Search'. Red arrows point from the text above to the checkbox, the 'Register' button, and the 'Add to WorkSheet' button.

<input checked="" type="checkbox"/>	9938	ACSD 110	05	SRU	3.000	Beginning Algebra	TR	08:00 am-09:15 am	35	2	33	0	0	0	Annette R. Salsovic (P)	08/29-12/17	ECB 305	Basic Requirement and Developmental Course
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If you click **Register**, the selected classes will now appear as part of your Current Schedule (shown on page 7 of this guide).

If you click **Add to Worksheet**, the CRN(s) will be automatically filled in the Classes Worksheet (bottom portion of Add or Drop Classes screen). You will need to click "Submit Changes" before the classes will be added to your schedule.



The screenshot shows the 'Add Classes Worksheet' form. It has a header 'Add Classes Worksheet' and a section titled 'CRNs' with several input fields. The first two fields contain '9122' and '9099'. Below the input fields are three buttons: 'Submit Changes', 'Class Search', and 'Reset'. A red arrow points from the text above to the first input field.

**Add Classes Worksheet**

**CRNs**

9122 9099

# Registration: Dropping Courses from Class Schedule

You can drop a course from your schedule, by choosing **“Drop Web”** from the drop down menu that appears in the middle (under **Action**) of the Add or Drop Classes screen.

Current Schedule

Status	Action	CRN	Subj	Crse	Sec	Level	Cred	Grade	Mode	Title
Withdrawal- During Term on Feb 21, 2011		10036	HIST	153	03	Undergraduate	3.000	Standard	Letter	Twentieth Century World
Drop/Delete on Mar 02, 2011		9013	SPMT	394	01	Undergraduate	0.000	Standard	Letter	Sport Marketing
Registered Web on Feb 17, 2011	None Drop Web	10098	PHYS	317	01	Undergraduate	3.000	Standard	Letter	Space Science
Drop/Delete on Mar 04, 2011		9391	FREN	101	01	Undergraduate	0.000	Standard	Letter	French Language and Culture I

As always, when you are done making changes, you need to click **Submit Changes** at the bottom of the screen.

Add Classes Worksheet

CRNs

# Registration: Look Up Classes

You can search for classes by choosing **“Look up Classes”** from your Registration Tools channel on the Student Self-Service Tab.  
OR, you choose **“Class Search”** at the bottom of the Add or Drop Classes screen (page 7).

my SRU

Back to Student Self-Service Tab

Personal Information Student Financial Aid

RETURN TO MENU SITE MAP HELP

### Select Term or Date Range

Search by Term:

None

Submit Reset

RELEASE: 8.5.2.1

Select the term for which you wish to look up classes and then click the submit button. You will then be taken to the Look Up Classes page.

Choose a subject then click **Course Search**. You also have the option of using the Advanced Search to view all the selection options.

my SRU

Back to Student Self-Service Tab

Personal Information Student Financial Aid

RETURN TO MENU SITE MAP HELP

### Look Up Classes

If you are interested in searching for more than one subject on the first subject and the final subject. Please remember, third 5 weeks of the term. See "Part of Term" box below.

le you highlight yo only drop or add

Subject: Academic Services  
Accounting  
Arabic  
Art  
Biology  
Chemistry  
Chinese  
Communication  
Computer Science  
Counseling & Development

Course Search Advanced Search

To select **ALL** subjects, hold **SHIFT** and use your down arrow to highlight.

To select **MANY** subjects, hold **CONTROL** and use your mouse to highlight specific subjects.

# Registration: Look Up Classes

Locate the course you are interested in and click **View Sections** to see which sections are available and how many seats are left in each course.

## Look Up Classes

### History

151	Ancient and Medieval World	<a href="#">View Sections</a>
152	Rise of the Modern World	<a href="#">View Sections</a>
153	Contemporary World History	<a href="#">View Sections</a>
201	Colonial America to 1815	<a href="#">View Sections</a>
202	United States, 1815-1920	<a href="#">View Sections</a>
203	U.S. History Since 1920	<a href="#">View Sections</a>
205	The Historian's Craft	<a href="#">View Sections</a>
234	African Amer Hist Since 1876	<a href="#">View Sections</a>
306	Russia Since 1855	<a href="#">View Sections</a>
340	Hist & PolLeg Vietnam	<a href="#">View Sections</a>
344	The American City	<a href="#">View Sections</a>
352	Latin America Since 1830	<a href="#">View Sections</a>
362	Africa North of the Zambezi	<a href="#">View Sections</a>

# Registration: Look Up Classes

Click on the **CRN** or **Course Registration Number** to learn more information about the class.

## Sections Found

### History

Select	CRN	Subj	Crse	Sec	Cmp	Cred	Title	Days	Time	Cap	Act	Rem	XL Cap	XL Act	XL Rem	Instructor	Date (MM/DD)	Local
	<a href="#">9794</a>	HIST	152	01	SRU	3.000	Rise of the Modern World	TR	09:30 am-10:45 am	49	47	2	0	0	0	Eric E Mr Tuten (P)	08/27-12/15	SWC 217
C	<a href="#">9795</a>	HIST	152	02	SRU	3.000	Rise of the Modern World	TR	11:00 am-12:15 pm	24	24	0	0	0	0	Eric E Mr Tuten (P)	08/27-12/15	SWC 217
NR	<a href="#">9796</a>	HIST	152	03	SRU	3.000	Rise of the Modern World	TR	09:30 am-10:45 am	49	48	1	0	0	0	Lia Dr Paradis (P)	08/27-12/15	SWC 216
NR	<a href="#">9797</a>	HIST	152	04	SRU	3.000	Rise of the Modern World	TR	11:00 am-12:15 pm	49	48	1	0	0	0	Lia Dr Paradis (P)	08/27-12/15	SWC 216
NR	<a href="#">11604</a>	HIST	152	05	SRU	3.000	Rise of the Modern World	TR	02:00 pm-03:15 pm	49	46	3	0	0	0	Eric E Mr Tuten (P)	08/27-12/15	SWC 217
NR	<a href="#">11605</a>	HIST	152	06	SRU	3.000	Rise of the Modern World	W	05:00 pm-07:30 pm	49	35	14	0	0	0	Lia Dr Paradis (P)	08/27-12/15	SWC 217
NR	<a href="#">11423</a>	HIST	152	951	SRU	3.000	Rise of the Modern World	TR	11:00 am-12:15 pm	25	24	1	0	0	0	Eric E Mr Tuten (P)	08/27-12/15	SWC 217

[Register](#)

[Add to WorkSheet](#)

[New Search](#)

## Class Schedule Listing

### Sections Found

[Rise of the Modern World - 9794 - HIST 152 - 01](#)

**Associated Term:** Fall 2012

**Registration Dates:** Apr 09, 2012 to Sep 02, 2012

**Levels:** Undergraduate

**Attributes:** Global Community - Non US Goal

Slippery Rock University-Main Campus

Lecture Schedule Type

3.000 Credits

[View Catalog Entry](#)

### Scheduled Meeting Times

Type	Time	Days	Where	Date Range	Schedule Type	Instructors
Class	9:30 am - 10:45 am	TR	Spotts World Cultures Bldg. 217	Aug 27, 2012 - Dec 15, 2012	Lecture	Eric E Mr Tuten (P) 

After clicking the CRN you will see the course information for the course you selected. Also, you will have the opportunity to email your professor by clicking on the envelope near their name.

# Registration: Look Up Classes Advanced Search

mySRU

Back to Student Self-Service Tab

Personal Information Student Financial Aid

[RETURN TO MENU](#) [SITE MAP](#) [HELP](#)

## Look Up Classes

If you are interested in searching for more than one subject at a time, hold down the control key while you highlight your selections. If you want to search on all departments at one time, hold down the control key while you highlight your selections. Please remember, after first week of the semester, you may only drop or add courses that are scheduled to meet during the second half of the term. See "Part of Term" box below.

**Subject:** Academic Services  
Accounting  
Arabic  
Art  
Biology  
Chemistry  
Chinese  
Communication  
Computer Science  
Counseling & Development

Course Search **Advanced Search**

You also have the option of using the Advanced Search to view all the selection options for choosing classes.



# Registration: Look Up Classes Advanced Search

You MUST select at least ONE subject.

To select ALL subjects, hold SHIFT and use your down arrow to highlight.

To select MANY subjects, hold CONTROL and use your mouse to highlight specific subjects.

You can search for classes using some or all of the following parameters:

- Subject
- Course Number
- Title
- Schedule Type
- Instructional Method
- Credit Range
- Campus
- Course Level
- Instructor
- Attribute Type
- Date or Time

Attribute Types Include the following:

- Liberal Studies Goal
- or Enrichment Areas
- Basic Requirement
- Developmental
- Course
- Computer
- Competency
- Course Taught in
- Foreign Language
- Honors Course
- International Study
- Abroad

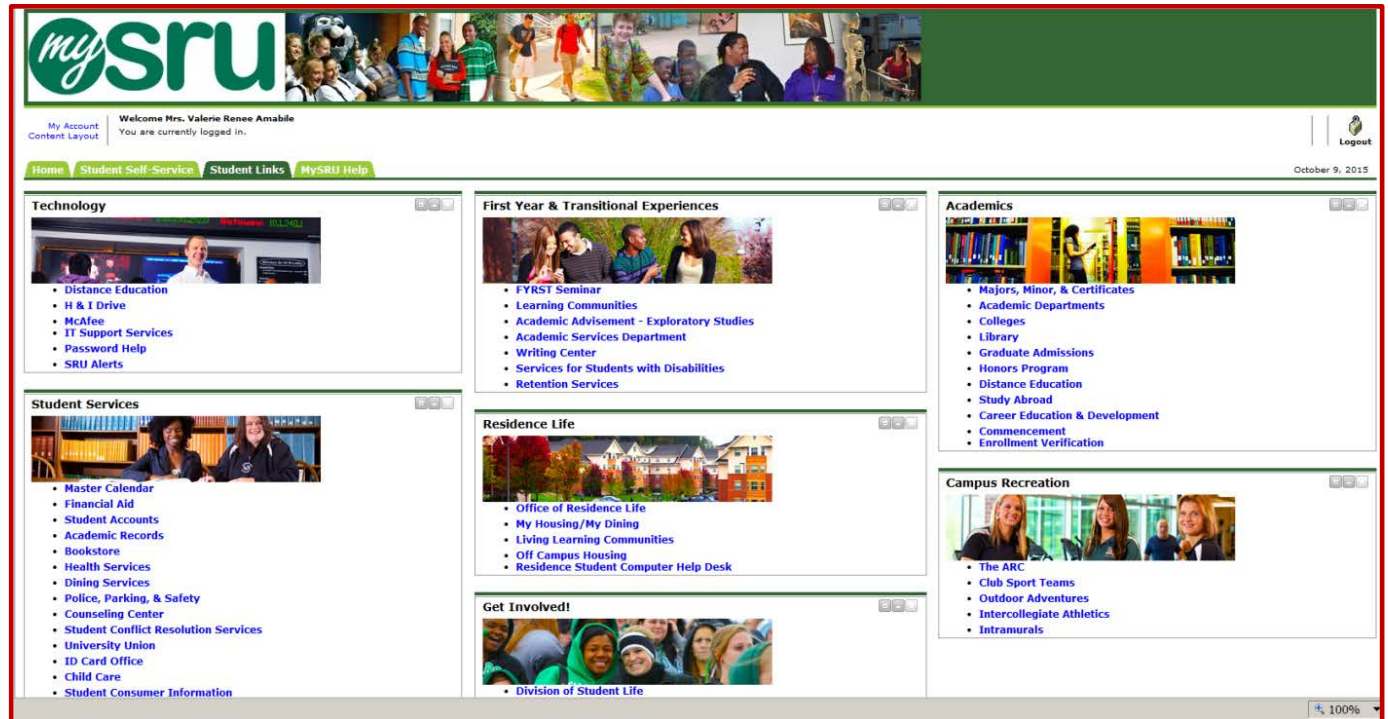
<b>Subject:</b>	Academic Services Accounting Arabic		
<b>Course Number:</b>	<input type="text"/>		
<b>Title:</b>	<input type="text"/>		
<b>Schedule Type:</b>	All Activity Activity/Lecture		
<b>Instructional Method:</b>	All Blended/Hybrid: 30-79% Online Interactive TV Home Site		
<b>Credit Range:</b>	<input type="text"/>	hours to	<input type="text"/> hours
<b>Campus:</b>	All Off Regional Learning Alliance		
<b>Course Level:</b>	All Graduate Undergraduate		
<b>Part of Term:</b>	Non-date based courses only		
<b>Instructor:</b>	All Abney, Robertha Amatucci, Frances M.		
<b>Session:</b>	All Evening Weekend		
<b>Attribute Type:</b>	All Arts Enrichment Arts Goal		
<b>Start Time:</b>	Hour <input type="text" value="00"/>	Minute <input type="text" value="00"/>	am/pm <input type="text" value="am"/>
<b>End Time:</b>	Hour <input type="text" value="00"/>	Minute <input type="text" value="00"/>	am/pm <input type="text" value="am"/>
<b>Days:</b>	<input type="checkbox"/> Mon <input type="checkbox"/> Tue <input type="checkbox"/> Wed <input type="checkbox"/> Thur <input type="checkbox"/> Fri <input type="checkbox"/> Sat <input type="checkbox"/> Sun		
<input type="button" value="Class Search"/> <input type="button" value="Reset"/>			

# Student Links Tab (in the MySRU portal)

On the **Student Links** tab you will find these channels. These links are tailored to your needs at the University.

\*NOTE: Links to SRU web pages will not open in a new window. They will load in a new frame WITHIN the portal. When you want to return to the **Student Links tab**, you will see a link in your top left hand corner (above the SRU web page) that will take you back to the portal.

 [Back to Student Links Tab](#)



The screenshot shows the MySRU portal interface. At the top, there is a navigation bar with tabs for Home, Student Self-Service, Student Links (which is highlighted), and MySRU Help. Below the navigation bar, the main content area is divided into several sections, each with a header and a list of links:

- Technology**
  - Distance Education
  - H & I Drive
  - McAfee
  - IT Support Services
  - Password Help
  - SRU Alerts
- Student Services**
  - Master Calendar
  - Financial Aid
  - Student Accounts
  - Academic Records
  - Bookstore
  - Health Services
  - Dining Services
  - Police, Parking, & Safety
  - Counseling Center
  - Student Conflict Resolution Services
  - University Union
  - ID Card Office
  - Child Care
  - Student Consumer Information
- First Year & Transitional Experiences**
  - FYRST Seminar
  - Learning Communities
  - Academic Advisement - Exploratory Studies
  - Academic Services Department
  - Writing Center
  - Services for Students with Disabilities
  - Retention Services
- Residence Life**
  - Office of Residence Life
  - My Housing/My Dining
  - Living Learning Communities
  - Off Campus Housing
  - Residence Student Computer Help Desk
- Get Involved!**
  - Division of Student Life
- Academics**
  - Majors, Minor, & Certificates
  - Academic Departments
  - Colleges
  - Library
  - Graduate Admissions
  - Honors Program
  - Distance Education
  - Study Abroad
  - Career Education & Development
  - Commencement
  - Enrollment Verification
- Campus Recreation**
  - The ARC
  - Club Sport Teams
  - Outdoor Adventures
  - Intercollegiate Athletics
  - Intramurals

At the bottom right of the page, there is a search bar and a zoom level indicator set to 100%.

# Frequently Asked Questions

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## 1. What is Self-Service Banner?

Self-Service Banner is the self service (Web based) product used by students, faculty, staff and advisors. A secure web product, Self-Service Banner retrieves and records data directly to and from the Banner database, based upon the user's role in Banner. All information is live and in real time. Self-Service Banner provides information in an easy-to-read format that is available from any computer connected to the Internet.

## 2. Which browser do I use?

If you run on Windows (PC) use Internet Explorer, Firefox, or Safari. If you run on Mac use Firefox or Safari.

## 3. How do I access Student Self-Service Banner on the Internet?

Click the MySRU Icon located in the top right hand corner of Slippery Rock University's Homepage. If problems occur, please use the following hyperlink: <https://mysru.sru.edu>

## 4. What information do I need to login to Student Self-Service Banner (SSB)?

You will need your SRU username and network password. Policy prohibits access to the system by anyone other than the authorized user.

## 5. Is there a time limit on Student Self-Service Banner (SSB)?

Yes. For your protection, if your Self-Service Banner (SSB) session has more than 60 minutes of inactivity, your session will be terminated.

## 6. What if I get lost or stuck in Student Self-Service Banner (SSB)?

or need to exit Student Self-Service Banner (SSB), always click on the EXIT button on the top right of the page. Any data that you entered on the page will be lost.

## 7. Who do I call for help?

*Contact the IATS Help Desk*

Location: 104 Maltby Center

Hours: Monday - Friday 8-4:30

Phone: 724-738-4357 (HELP) or campus extension x4357

Email: [helpdesk@sru.edu](mailto:helpdesk@sru.edu)